

ABSTRACT

[0097] A system for correlating and displaying dissimilar communication protocols is disclosed. In one embodiment, the system comprises user communication information that spans at least two dissimilar communication protocols, a first communication protocol, and a second communication protocol. The system also comprises a software code segment configured to detect correlation data identifying a first call portion associated with the first communication protocol, and configured to detect correlation data identifying a second call portion associated with the second communication protocol, where the correlation data comprises components relating to the first communication protocol and the second communication protocol, and wherein the correlation data is detected in real time.